

1.0 The Council's PDR Scheme runs on two cycles.

A) Revenues and Benefits Service have their full year objectives and PDRs in June/ July. 100% of the Revenue and Benefits Service PDRs have been completed and 100% have had objectives set.

B) The rest of the Council have a full PDR in December/ January and a mid-year review in June/ July. 92.34% of mid-year reviews have been completed.

As a combined figure, to date, 95.34% of mid-year and full PDRs have been completed. As a combined figure, to date 88.16% of the Council have had objectives set.

1.1 If we break down the data by directorate, it can be noted that all three directorates have outstanding reviews and objectives to be completed.

| Directorate | 2013/14 Full year Review completed | 2014/15 Mid-year Review completed | 2014/15 Objectives completed |
|-------------------------------|------------------------------------|-----------------------------------|------------------------------|
| Customer & Community Services | 96.63% (86/89) | 98.85% (86/87) | 98.86% (87/88) |
| Finance and Support Services | 97.78% (132/135) | 99% (133/135) | 99.2% (134/135) |
| Neighbourhood Services | 73.08% (76/104) | 72.8% (81/93) | 90% (85/94) |
| Executive | 100% (6/6) | 100% (7/7) | 100% (7/7) |

1.2 If we break down the data by service.

| Service | 2013/14 Full year Review completed | 2014/15 Mid-year Review completed | 2014/15 Objectives completed |
|-------------------------------------|------------------------------------|-----------------------------------|------------------------------|
| Finance and Support Services SMG | 100% | 100% | 75% (3/4) |
| Corporate Risk | 100% | 80% (4/5) | 100% |

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| Financial Services and Performance | 100% | 91% (10/11) | 100% |
| People and Property Services | 100% | 100% | 100% |
| Revenue and Benefits Shared Service | 100% | 100% | 100% |
| Democratic and Legal Services | 81.25% (13/16) | 100% | 100% |
| Neighbourhood services SMG | 66.67% (2/3) | 100% | 100% |
| Housing Services | 100% | 100% | 100% |
| Planning and Building Control | 52.83% (28/53) | 77.1% (37/48) | 75.4% (40/53) |
| Community Safety and Health Services | 97.3% (36/37) | 96.77% (30/31) | 90% (28/31) |
| Executive | 100% | 100% | 100% |
| Customer and Community Services SMG | 100% | 100% | 100% |
| Customer Services & Parking | 90.91% (30/33) | 100% | 100% |
| Communications, Engagement and Cultural Services | 100% | 100% | 100% |
| Economic Development | 100% | 100% | 100% |
| Environmental Services | 100% | 96.66% (29/30) | 100% |